

The Verona Opera is a tribute to the operas of Giuseppe Verdi, as well as other great composers. Each performance takes place *al fresco* in the city's 2000 year old Roman arena. The spectacle of the Verona opera, combined with the glamour of Milan la Scala and the romance of Venice will provide you with the best in special event travel.

What's Included Summary

- Select Hotel Accommodations (Milan, Verona, Venice)
- Daily Breakfast
- Opera Tickets w/ 2 performances in Verona
- Guided walking tours in each city
- Museum entrance fees
- Transportation & Arrival/Departure Transfers

- **Additional Options:** La Scala Opera Tickets

Tour Dates and Performances 2011

Tour Dates	Select from these Performances	La Scala *	Base Price
June 15 th - June 23 rd	La Traviata / Aida	Romeo & Juliet	€ 1,495
June 21 st - June 29 th	La Traviata / Barber Seville / Aida	Attila	€ 1,495
July 12 th - July 20 th	B. Seville / Nabucco / La Traviata	Italiana Algeri	€ 1,495
Aug 27 th - Sept 4 th	La Boheme / Aida	N/A	€ 1,475

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ITINERARY DETAILS

DAY 1

Arrive at your Milan hotel, then after check in, we suggest a walk to the nearby Piazza del Duomo to acquaint yourself with the Cathedral and the adjacent Galleria, considered the "Living Room of Milan". Afterwards meet for a welcome aperitif and then a relaxing dinner nearby in the city center. (D)

DAY 2

Breakfast, then a guided city tour to include the Duomo, la Scala museum, and the Sforza Castello, the primary residence of the namesake family who ruled Milan in the middle ages. Afterwards, you're free for an afternoon in the most visited city in Italy. For those interested, an option to view the famed Last Supper or suggestions will be given on where to see the high fashions shops of Gucci, Prada, or Louis Vuitton, or other more 'local' shopping options. The balance of the evening is at your leisure. (B)

DAY 3

Breakfast, then check out and depart to Verona for the beginning of three days in one of the most beautiful cities in northern Italy. After arrival and hotel check in, you'll be escorted on a tour to discover the Roman and historical architectural aspects of the city, including the story and setting for Romeo and Juliet, Shakespeare's most romantic couple. The tour concludes with a wine tasting in one of Verona's oldest wine cellars. Later time for yourself and to prepare for dinner at your leisure. (B)

DAY 4

Hotel Breakfast, then off to enjoy the morning taking in many of Verona's historical churches including San Fermo and Sant Anastasia. For a view of the city and its surroundings, take the elevator up Torre (tower) dei Lamberti, and for another city view, the ancient Roman theater and archeological museum across the river Adige. The afternoon is free for you to stroll through the city at your leisure. Later time to prepare for the first of your evening opera performances. Before the performance, suggestions for dinner at a favorite restaurant near the arena. (B)

DAY 5

Breakfast as usual, then a free day to take in more of Verona's historical setting. One of the remaining sites, is Castelvechio; the fortress, now museum, used by the Scaligeri family that ruled Verona for much of the middle ages. Later your second night of opera, preceded by a group dinner at a landmark restaurant and the evening's opera performance. (B, D)

DAY 6

Breakfast then check out leaving Verona and on to the mystery and romance of Venice. After arrival you will board your exclusive water-taxi and check in to your hotel, afterwards a brief walking-city tour. The balance of the afternoon/evening is available to you to shop or simply stroll the romantic streets of Venezia. (B)

Itinerary Con't

DAY 7

Hotel breakfast, then the day is yours to plan - optional tours are available to Murano, the island of the glass makers, or take a Grand Canal tour by private boat. The balance of the afternoon and evening at your leisure, shopping, strolling museums or whatever else this beautiful city can offer to excite your senses. The evenings entertainment can be provided by musical performances presented at several unique city locations. (B)

DAY 8

Hotel breakfast followed by a day of sightseeing on your own. Several options or activities can be suggested for you. The evening will feature a special final tour dinner set up exclusively for you. (B, D)

DAY 9

Breakfast and check out on this the final day for your tour. A personal water-taxi will take you to the train station or on to the Venice airport as your travel needs dictate. (B)

Please note the above daily descriptions are given as a basis for your itinerary; it is not necessary to include all aspects; prices will vary according to your choice of tour activities and options; the sequence and Verona opera performances will change according to your tour dates.

Base price includes arrival and departure transfers, hotels for 8 nights, 3 city tours, museum entrance in Milan, 3 day museum card for Verona, 2 opera performances in Verona and hotel breakfast. Indicated dinner meals are provided in tour groups with 4 or more persons. Not included, airfare, transfers to/from train stations, and or La Scala opera tickets (additional purchase).

B=Breakfast, L=Lunch, D=Dinner W=Wine Tasting

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TERMS & CONDITIONS

Introduction: The Opera Tour is one of our Special Event tours. It is NOT, however, on every occasion an Escorted Group Tour. The tour is organized in such a way to accommodate as few as two persons or a small group. The tour is a combination of services and products designed for customers that wish to enjoy the freedom of an un-escorted trip with the assurance that all the details of the itinerary have been arranged ahead of their arrival. The support for the tour comes from the personnel in Italy who we know personally and have worked with for many years. Hotel personnel, the transportation drivers and official tour guides whom we “employ” for their services all agree with our expectation to provide our clients with a high level of customer service and attention.

Payments: A 40% deposit is required in order to confirm your reservation. Payments can be made by credit card (VISA, M/C, AMEX) or by bank transfer. The balance payment will be due 60 days prior to the Start Date for your selected tour. With credit card payments, the balance payment will automatically be charged to the credit card provided, unless the reservation is otherwise cancelled or notice is given to use an alternate form of payment.

Cancellations: Due to the nature of Special Events and the ticketing and reservation process, Tickets purchased for any opera performance, cannot be refunded for any reason. Refunds for hotel accommodations or other travel options supplied for any cancelled Special Event package will be subject to the refund schedule found below.

Performance Cancellations: Cancellations by La Scala or the Verona Arena Foundation of their respective performances are refundable. Verona Opera performances cancelled due to weather conditions are subject to the terms of the Verona Foundation, which essentially state Tickets can only be refunded if the performance does not complete the 1st act.

IF YOU DECIDE TO CANCEL, YOU MUST NOTIFY THE COMPANY IN WRITING OF YOUR INTENT TO CANCEL. If you cancel a reservation and the written cancellation is received within 30 days from the date you made the reservation, then all fees paid will be refunded, with exception to the provisions for Tickets stated above and otherwise net of credit card service charges.

After the first 30 days of your reservation period, deposits and payments for accommodations will follow the refund schedule below. If you cancel after the first 30-day period and someone takes your place, then administrative cancellation fees may apply, in addition to Ticket costs, which will be deducted from your deposit or payments.

After the 30 day initial reservation period, but
Prior to 90 days before Start Date: Refund, less 25% of total cost, net of Tickets;
Prior to 60 days before Start Date: Refund, less 50% of total cost, net of Tickets;
Prior to 45 days before Start Date: Refund, less 75% of total cost, net of Tickets;
Less than 45 days before Start Date: No refunds.

No refunds are made for unused portions of any reservation, including but not limited to missed meals, missed guided tours, Tickets (includes airline tickets), or non-use of hotel room.

Passports & Visas: All customers must possess a valid passport and/or any visas or special travel documents that can be used as a proof of citizenship. The Company accepts no liability for clients improperly documented.

Travel Insurance Protection: To cover costs associated with your reservation, the Company encourages you to consider purchasing a travel insurance policy. The Company does not supply or support any one company in this regard but can make suggestions as to the companies that provide this service.

General Conditions: Confirmation and payment of any reservation constitutes acceptance of the financial agreements between the Company and the Customer and the provisions of this agreement are in effect. The Company is acting as a tour operator responsible for arranging reservations for the services as outlined in the website paliotours.com. All suppliers providing transportation, guided tours, and lodging for the Company are not employees of the Company. The Company assumes no responsibility or liability for any claims, damages, expenses or other financial loss, whether to person or property, arising from, but not limited to, injury, accident, death, delay, alteration or inconvenience, by whatever cause, including airline scheduling, default, strike, terrorism, war, hostility, civil disturbance, quarantine, or resulting directly or indirectly from any other acts of nature. Under no circumstances is the Company to be construed as a Common Carrier under contract for safe carriage of the passenger or his/her baggage and personal belongings.

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Disclaimer: The Company is not liable in respect to personal injury, loss or damage of personal property or loss of life, while engaged in the tours or other services provided herein. The Company is not responsible for third party cancellations for any reason due to unforeseen circumstances and or those beyond its control. It is recommended that clients arrange travel insurances for medical, personal, property, or cancellation.

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