

Our Palio Ticket package offers a selection of Siena's best 3 and 4 Star hotels for three or more nights. In addition to the Palio tickets, your package also allows you to learn about the festival and the city of Siena with a guided walking tour featuring a visit to a Contrada museum. Also as part of your package, you will dine *al fresco* with the Sieneese at an invitation-only Contrada Dinner the night before the race. And then what you came for, on July 2 or August 16 your Palio ticket gives you access to watch the historical parade and the race in Piazza del Campo.

What's Included Summary

- Hotel for 3 or 4 nights with breakfast and hotel parking
- Palio Tickets - several options including balcony or grandstand seating
- Siena Contrada Museum Tour
- Contrada Dinner - night before the final race day
- Horse Blessing - day of the race
- Historical Parade - day of the race
- On-Site Support
- **Additional Options:**
- Cooking Class w/ Dinner
- Tickets to a Trial Race
- Chianti Winery Tour

Package Hotel/Ticket Options and Prices

Hotels	Balcony / Grandstand	Start Line
Hotel Athena ****	€ 980	€ 1,120
Palazzo Ravizza ***	€ 965	€ 1,105
Chostro del Carmine ****	€ 950	€ 1,090
Santa Caterina ***	€ 970	€ 1,110
Villa Liberty ***	€ 855	€ 995
Borgo Grondaie ***	€ 840	€ 980

Hotel Santa Caterina is price as a minimum of 4 nights; all other hotel prices include 3 nights

PALIO TOURS

Atlantic Ventures USA, Inc.
Seller of Travel Reg. # FL-ST 33263 · CA-ST 2087502.50
www.paliotours.com

The Palio is a 4 day festival. Below we have outlined the activities relating to the event over the four day period and how you can enjoy them as a part of your own reservation Package.

ITINERARY DETAILS

DAY 1

Arrive and check in to your hotel in Siena, or a villa property in the Tuscan countryside. For those staying in Siena, it will be an opportunity to explore the city and all its medieval charm. It is a city full of artistic heritage and architecture.

DAY 2

A day to combine one or more of our Additional Options to enhance your experience. In the morning, take our Chianti Wine tour offering a visit and lunch at a historical winery; then in the evening you can take part in a cooking class followed by a buffet dinner (cooking class in conducted in both Italian and English). These options are priced separately.

DAY 3

The morning begins with the sights and sounds of the Palio and the morning *prova* (trial race); afterwards please join us for your Siena city tour, including an exclusive visit to one of the *Contrada* (neighborhood) museums. Later, in the evening (based on your reservation) you will have the opportunity to attend one of the *Contrada* banquet, invitation only dinners where the many members and supporters for each *Contrada* will dine *al fresco* in their neighborhood streets or piazza. Between the wine, the food and the friendliest of atmospheres, you will surely begin to understand the Palio is more than just a horse race.

DAY 4

A full day of Palio related activities, before the final race in the evening. The morning brings the final trial race, then around 2:30 opportunities abound for viewing the history unfold as the *contradaio* (Contrada members) begin their parade in medieval costume through the city, stopping at various key points to display their colors and flag waving skills. All paths will eventually lead to Piazza del Campo, where in the late afternoon, the formal historical parade will begin. The color and pageantry is followed by the most famous horse race in all of Italy.

DAY 5

After morning breakfast, check out and continue with your travels. If you looking for other sights in Tuscany please let us help you with our daily tours that feature the beautiful sights and hill top villages of the region, or if you need personal transfers to say Florence or Rome, we would be glad to provided such services.

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TERMS & CONDITIONS

Introduction: The Days of the Palio Special Event Package ("Package") is NOT an Escorted Group Tour. The Package is a combination of services and products designed for independent travelers that wish to enjoy the freedom of an un-escorted trip with the convenience and value of a package price. The Package does not include transportation, transfers, tour escort (other than on guided Siena City Tour), or any services not explicitly listed on the invoice provided to you for your reservation. If you wish to have such additional services, please let us know as they can be added to any Package and reservation requested. The support for the tour comes from our own on-site personnel and other key personnel in Italy who we know personally and have worked with for many years. Hotel personnel and official tour guides whom we "employ" for their services all agree with our expectation to provide our clients with a high level of customer service and attention.

Payments: For reservations made in the same calendar year as the Palio you wish to attend, full payment is required. For reservations made prior to the end of the calendar year (for Palio in the next year) a 40% deposit is required in order to confirm your reservation ("Deposit Reservations"). Payments can be made by credit card (VISA, M/C, AMEX) or by bank transfer. The remaining Balance Payment will be due March 1st (July Palio) or April 1st (August Palio). With credit card payments, the balance payment will automatically be charged to the credit card provided, unless the reservation is otherwise cancelled or notice is given to use an alternate form of payment.

Cancellations: Due to the nature of Special Events and the ticketing and reservation process, Tickets purchased for the Palio, cannot be refunded for any reason ("Tickets" defined as Palio race tickets, trial races and or final race). If, however, you are not able to attend the Palio and wish to cancel your reservation and your notice to cancel is received prior to 45 days before Start Date (June 29th or August 13th) and if another buyer can be found for the Tickets by either party, the Company will provide for a refund for the selling price of the tickets, net of any transaction costs so incurred, including but not limited to credit card service charges, reservation transfer fees and or commissions. Refunds for hotel accommodations or other travel options supplied for any cancelled Special Event package will be subject to the refund schedule found below. No refunds are made for unused portions of any reservation, including but not limited to missed meals, missed guided tours, Tickets (includes airline tickets), or non-use of hotel room or property rental.

Event Cancellations: Cancellations of the Palio race, the Contrada Dinner or City Tour due to weather conditions are not refundable. The Company reserves the right to cancel any Day Tour or Cooking Class at any time if sufficient reservations are not received or for other unforeseen reasons that impair the success or enjoyment of the Day Tour or Cooking Class that is offered as part of any Palio Package. If a Day Tour or Cooking Class is cancelled, all respective deposits and or payments will be returned in full.

IF YOU DECIDE TO CANCEL, YOU MUST NOTIFY THE COMPANY IN WRITING OF YOUR INTENT TO CANCEL. If you cancel a reservation and the written cancellation is received within 30 days from the date you made the reservation, then all fees paid will be refunded, with exception to the provisions for Tickets stated above and otherwise net of credit card service charges.

After the first 30 days of your reservation period, deposits and payments for accommodations will follow the refund schedule below. If you cancel after the first 30-day period and someone takes your place, then administrative cancellation fees may apply, in addition to Ticket costs, which will be deducted from your deposit or payments. After the 30 day initial reservation period, but
Prior to 90 days before Start Date: Refund, less 25% of total cost, net of Tickets;
Prior to 60 days before Start Date: Refund, less 50% of total cost, net of Tickets;
Prior to 45 days before Start Date: Refund, less 75% of total cost, net of Tickets;
Less than 45 days before Start Date: No refunds.

Property Rentals: must be paid in full 60 days before Start Date. For any reservation followed by a cancellation - Deposits are non-refundable. Any and all funds paid are non-refundable if cancellation is given with less than 60 days of Start Date. Clients must exercise care and respect for the rented properties and will be held responsible by the owner for any damage to the property. In some cases the owner will require a security deposit, to be paid on arrival and settled on departure along with other utilities.

Passports & Visas: All customers must possess a valid passport and/or any visas or special travel documents that can be used as a proof of citizenship. The Company accepts no liability for clients improperly documented.

Travel Insurance Protection: To cover costs associated with your reservation, the Company encourages you to consider purchasing a travel insurance policy. The Company does not supply or support any one company in this regard but can make suggestions as to the companies that provide this service.

General Conditions: Confirmation and payment of any reservation constitutes acceptance of the financial agreements between the Company and the Customer and the provisions of this agreement are in effect. The Company is acting as a tour operator responsible for arranging reservations for the services as outlined in the website paliotours.com. All suppliers providing transportation, guided tours, and lodging for the Company are not employees of the Company. The Company assumes no responsibility or liability for any claims, damages, expenses or other financial loss, whether to person or property, arising from, but not limited to, injury, accident, death, delay, alteration or inconvenience, by whatever cause, including airline scheduling, default, strike, terrorism, war, hostility, civil disturbance, quarantine, or resulting directly or indirectly from any other acts of nature. Under no circumstances is the Company to be construed as a Common Carrier under contract for safe carriage of the passenger or his/her baggage and personal belongings.

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